



Parent/Carer and Visitor Behaviour Policy Next review: Dec 2020

Policy Statement

At Stoke Holy Cross we believe that staff, parents, carers and pupils are entitled to a safe and secure environment in which to work and learn. We encourage positive, caring attitudes towards everyone, where achievements at all levels are celebrated and valued. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of this school.

Related School Policies

- Home-School Agreement
- Behaviour for Learning Policy

Expectations of parents/carers whilst on school premises

- That adults set a good example to children at all times, showing them how to get along with all members of the school and the wider community
- That no members of staff, parents/carers or children are the victims of abusive behaviour or open to threats from other adults on the school premises.
- Physical attacks, threatening behaviour, abusive or insulting language verbal or written, to staff, governors, parents and carers, children and other users of the school premises will not be tolerated and could result in withdrawal of permission to be on school premises.

Guidelines

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community:

- Shouting, either in person or over the telephone
- Inappropriate posting on Social Networking sites deemed as bullying
- Speaking in an aggressive/threatening tone
- Physically intimidating , e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person
- Swearing
- Pushing
- Hitting e.g. slapping, punching or kicking
- Racist, sexist, ageist or homophobic comments
- Spitting
- Approaching someone else's child in order to chastise them

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

Please note that incidents of unacceptable behaviour will be logged with the Chair of Governors.

Unacceptable behaviour may result in the Police being informed.

Serious disturbance and threatening or aggressive behaviour

The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

It is also an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned.

School premises are private property and parents/carers have been granted permission from the school to be on school premises. However, in case of abuse or threats to staff, pupils or other parents, school may ban those behaving inappropriately from entering school premises.

The school is not responsible for organising arrangements for children in the above circumstances. Parents/carers will need to provide alternative arrangements for bringing children into school.

Parents/carers have the right of appeal by writing to the Chair of Governors within ten days of permission to enter the school premises being withdrawn.